

Unified victor Integration Software for SurGard version (4.60.1081.1)

Version A0

November 2015

This file provides important information about the Unified victor/ C•CURE 9000 Integration Software for SurGard. Please read this file before installing the product.

* **Product:** Unified victor/ C•CURE 9000 Integration Software for SurGard

- Release: 4.8
- SurGard Integration Software: V4.60.1081.1

Contents

1. Overview	1
2. Features.....	1
3. Hardware Requirements	2
4. Software Requirements.....	2
5. Qualified Operating Systems.....	2
6. Contents.....	3
7. Pre-Installation.....	3
8. Installation	3
9. Post Installation	4
10. Issues and Limitations.....	4
End of Release Notes.....	5

1. Overview

The Unified victor Application Server provides seamless integration with industry-leading receivers from SurGard and combines all critical security and intrusion events in one station.

2. Features

The Unified victor/ C•CURE 9000 Integration software for SurGard offers the following features:

- Support for SurGard.
- All intrusion activities are logged in the security journal, allowing both intrusion and security events to be reviewed together in future investigative reporting.
- Security Industry Association (SIA) and Contact ID (CID) communication protocol support
- TCP / IP communication.
- Alarms from Receiver.
- Create / Edit / Delete Receiver object.

- Create / Edit / Delete Alarm point objects for Zones and Partitions.
- Receiver and Alarm point Ribbon buttons.
- Time zone synchronization for Receiver.
- Activate and Deactivate Alarm points.
- Receiver and Alarm point objects under Device list.
- Receiver and Alarm point objects under Site list.
- Receiver and Alarm point objects on MAP.
- Receiver and Alarm point annunciation on MAP.
- Alarm point import.
- Alerts for Receiver and Alarm point.
- Object association for Receiver and Alarm point.
- Reports for Receiver and Alarm point.
- User Role (Default and User defined) for Receiver and Alarm point.
- Activate and Deactivate manual actions on Alarm points.
- Receiver object – Find in Journal, Find on MAP.
- Alarm point object - Find in Journal, Find on MAP.
- Installation on Victor remote client.
- Alarm Categories - The Alarm Categories Editor allows you to add categories like partitions, zones, panels etc.
- Alarm Configuration - The Alarm Configurations Editor allows configuration of existing alarms and new alarms.
- Message Delivery tab in Receiver Editor - The Message Delivery tab allows selection of message delivery and message filtering options.
- Alarm Point Editor allows selection of multiple alarms for a single alarm point. A new category drop- down selection allows Alarm category selection.
- Supports localization for Portuguese and Spanish.

3. Hardware Requirements

Sur-Gard Integration has the same hardware, software, and disk space requirements as victor Application server. If the target computer can install victor Application Server, then it satisfies Sur-Gard Integration requirements.

The memory requirement for Sur-Gard Intrusion is approximately 50 MB.

4. Software Requirements

The Unified Server Integration software for SurGard requires the following software versions:

- SG-System I: v 1.14.01.002
- victor unified client Version v4.8

NOTE: The SurGard Integration server components cannot be installed on a Unified MAS

environment. Close any running applications to avoid installation problems.

NOTE: Client workstation(s) requiring the setup of SurGard objects will need to install the SurGard Integration client components.

5. Qualified Operating Systems

All Operating systems supported by victor are supported by this driver. Refer to victor product data sheets for further details.

6. Contents

The unified victor/ C•CURE 9000 Integration Software for Sur-Gard contains the following:

File	Description
SurGard_Integration.exe	Installation program for the Sur-Gard Receiver Integration software

7. Pre-Installation

To perform the installation on the victor Application Server:

1. You must have appropriate Windows permissions and have membership in the local Administrators group or equivalent privileges. Refer to the Microsoft Operating System document or system administrator for more information.
2. You must have installed victor Application Server and licensed with the following option(s):
 - victor Application Server (C•CURE 9000-VICTOR)
 - SurGard

To perform the installation on the client(s):

1. You must have appropriate Windows permissions and have membership in the local Administrators group or equivalent privileges. Refer to the Microsoft Operating System document or your system administrator for more information.
2. You must have installed Administration Workstation.
3. You must have installed Monitoring Station.
4. You must have installed victor unified client.

8. Installation

Perform the following steps to install the unified victor/C•CURE 9000 Integration Software for SurGard:

SERVER

Note: You must install the SurGard Integration in the same folder as unified victor/C•CURE 9000. Also, you must have administrator privileges to do the install; otherwise the system displays the error message: "The system administrator has set policies to prevent this installation."

1. Close any running applications to avoid installation problems.
2. Double-click the SurGard.exe file.
3. The installation program determines if the correct version of victor/C•CURE 9000 are installed on your system, and if it is not, a message is displayed stating that a supported version of victor/ C•CURE 9000 is needed.
4. The Install Wizard begins installing the software, and the SurGard Integration Welcome screen appears.
5. Click "Next" and follow the Install Wizard prompts.
NOTE: On License Agreement, be sure to select "I accept the terms in the license agreement" before clicking "Next".
6. Click "Finish" to complete the Installation.

Remote Client(s)

1. Close any running applications to avoid installation problems.
2. Double-click the SurGard.exe file.
3. The installation program determines if the correct version of victor/ C•CURE 9000 are installed on your system, and if it is not, a message is displayed stating that a supported version of victor/ C•CURE 9000 is needed.
4. The Install Wizard begins installing the software, and the SurGard Integration Welcome screen appears.
5. Click "Next" and follow the Install Wizard prompts.
NOTE: On License Agreement, be sure to select "I accept the terms in the license agreement" before clicking "Next".
6. Click "Finish" to complete the Installation.

9. Post Installation

1. Launch the Server Configuration Application (Run as Administrator) from the Start Menu via either:
 - Start > All Programs > Tyco
2. Restart the CrossFire services: On the Services tab:
 - a. Click "Stop Service" for the Crossfire Framework Services and wait for all Services to show Status: Stopped.
 - b. Click "Start Service" for the Crossfire Framework Services and wait for it to show Status: Running.
 - c. Click "Start Service" for the Crossfire Server Component Framework Services and wait

- for it and others to show Status:
Running. On the Server Components
tab:
- d. Click "Start Service" for the "SurGard Receiver Driver Service" and wait for it to show Status: Running.
3. Launch Administration Workstation application to configure SurGard on the C•CURE 9000 Standalone
 - Start > All Programs > C•CURE 9000.

10. Issues and Limitations

- Upgrade of this driver is supported using User Account which was used to install earlier version of Sur-Gard integration.
- Serial port connection is not supported.
- In communication status of the receiver, disabled status is not supported and, if receiver is in Disabled state "Offline" status is displayed.
- This integration does not provide communication status of intrusion panels.
- If you uninstall the SurGard driver in a redundancy environment, the C•CURE services need to be stopped manually.
- Invoking SurGard installer from Add Remove programmer takes long time to display installer screen.
- Marathon redundancy solution is not supported for this release of driver.
- When victor is upreaded from 4.7.1 to 4.8 the integration driver will be missing. Resynchronize the Surgard integration driver from **Programs and Features** or run the nitration installer and click **Resynchronize**.

End of Release Notes

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